

Privacy Policy – portcontact.com

Effective Date: 01.01.2025

This Privacy Policy explains how portcontact.com ("the Platform" or "we") collects, uses, stores, and protects information related to users and visitors. By using the Platform, you agree to the terms described below.

1. Data Controller

The Platform is operated by:

Smart Marine Services SRL

Calle Aníbal González 4, 2º Izquierda

41006, Sevilla, Spain

N.I.F.: B70926530

Email: info@portcontact.com

2. Information We Collect

We collect only minimal information required for the operational functionality of the Platform. This may include:

- Contact information submitted via forms (e.g., email address, company name);
- Vendor quotations submitted in response to RFQs;
- Optional data provided during promotional or verification service applications.

We do **not** collect or store user account data, behavioral logs, or personal profiles unless explicitly provided by the user.

3. Purpose of Data Processing

All data is collected and processed exclusively for the following purposes:

- Forwarding RFQs to relevant vendors;
- Distributing vendor responses to the original requester;
- Operational management of promotional, visibility, and verification services;



- Compliance with applicable legal obligations.

Data is processed under the legal basis of **legitimate interest** (Art. 6(1)(f) GDPR) or with user consent where required.

4. Data Retention

- RFQs are **not stored** by the Platform beyond the time required for transmission.
- Vendor quotations may be temporarily retained for operational purposes but are not archived long-term.
- No tracking, logging, or profiling is performed on site visitors.

5. Use of Publicly Available Information

The Platform serves exclusively as a digital intermediary and passive conduit for the temporary forwarding of user-submitted content, including RFQs and vendor quotations. It does not verify, moderate, or validate the content, origin, or authority of submissions, and assumes no responsibility for the inclusion of vessel or company names used by third parties. Any such references are the sole responsibility of the original sender.

The Platform may collect and display publicly available information about maritime service providers, including company names, services, locations, and logos. Such data is published strictly for informational reference purposes.

We do not claim any partnership, affiliation, or endorsement unless explicitly stated.

If you are a company representative and wish to report unauthorized use of your logo or company data, please contact us at:

 info@portcontact.com

Requests will be reviewed and processed promptly.

6. Data Sharing

We do not sell or rent any data. Data may be shared:

- With service providers solely for the purpose of forwarding inquiries;



- With legal authorities where required by law.

7. Data Security

We implement reasonable technical and organizational measures to safeguard any data processed temporarily through the Platform.

However, given the nature of forwarding-only operations, long-term storage risks are not applicable.

8. Your Rights

Under GDPR, you have the right to:

- Access your data;
- Request deletion or correction;
- Object to processing;
- File a complaint with a supervisory authority.

To exercise your rights, email: info@portcontact.com

9. Third-Party Services and Links

The Platform may include hyperlinks, references, or pointers to third-party websites, platforms, vendors, or content providers. These are provided solely for convenience and informational purposes. The inclusion of such links does not constitute any form of endorsement, recommendation, or association. Users who choose to follow external links do so entirely at their own risk and are subject to the external site's own terms and privacy practices.

The Platform assumes no responsibility for the availability, content, security, legality, or accuracy of third-party websites. Users are encouraged to review the privacy policies of any third-party services they choose to access.



10. Automated Processing and AI Content

Any content forwarded or processed via the Platform may, at times, pass through automated systems, including but not limited to parsing tools, mail delivery mechanisms, indexing systems, spam filters, and AI-based matching logic. These tools operate without human intervention and solely to assist in routing or presentation.

No profiling, behavioral scoring, or automated decision-making is performed. The Platform does not use AI to generate responses or modify original content.

11. International Data Considerations

Although the Platform is operated from within the European Union, users and vendors may interact with it from global jurisdictions. All processing activities are conducted in accordance with GDPR. However, users outside the EU should be aware that their data may be temporarily transferred through EU-based systems.

We do not offer services specifically targeted at users in the United States, Canada, Asia-Pacific, or any other non-EU region. Any incidental access is unintentional and unsupported.

12. Children's Privacy

The Platform is strictly intended for business-to-business (B2B) use by adults acting on behalf of organizations. It is not designed for or directed to individuals under the age of 18. We do not knowingly collect, store, or process any data from minors.

If you believe that a minor has submitted data through the Platform, please contact us for immediate removal.

13. Limitation of Liability

To the maximum extent permitted by applicable law, the Platform, its operators, affiliates, agents, licensors, and representatives disclaim all liability for any direct, indirect, incidental, consequential, special, or exemplary damages arising from or in connection with the use of the Platform. This includes, but is not limited to, damages for loss of profits, goodwill, data, or other intangible losses, even if the Platform has been advised of the possibility of such damages.



Use of the Platform is entirely at your own risk. You agree that any reliance on the content or functionality of the Platform is at your sole discretion and that the Platform is provided on an “as is” and “as available” basis.

14. Policy Changes

This Privacy Policy may be updated occasionally. Material changes will be posted on this page. Continued use of the Platform after changes constitutes acceptance.

